



ADVANCED VISION SURGERY CENTER

An AVP Company

Notice of Nondiscrimination

Advanced Vision Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Advanced Vision Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Advanced Vision Surgery Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Erin VanLoon, Director of Quality and Compliance.

If you believe that Advanced Vision Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator.

Erin VanLoon
11 S. 12th Street, Suite 300-A
804-533-6770, ext. 106
804-404-9562
EVanLoon@atlanticvisionpartners.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F, HHH Building
Washington, DC 20201
(800) 368-1019
(800) 537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Tagline Informing Individuals with Limited English Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-757-229-4000.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-757-229-4000번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-757-229-4000..

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-757-229-4000。

مقر (1-757-229-4000) برقم لصنا. ناجملا بلك رفاوتت تيوغلا قدعاسملا تامدخ نإف، تغللا ركذا ثدحتت كنت اذا: يظو حلم . 1-757-229-4000 مكبلاو مصلا فتاه:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-757-229-4000.

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-757-229-4000. (መስማት ለተሳናቸው:

لناك - بين بايتسد ميں مفت تامدخ کی ددم کی نابز کو پآ تو، نیب بولتے ودرا پآ رگا: رادربخ کریں 1-757-229-4000-1-1

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-757-229-4000.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-757-229-4000.

ध्यान दें: यद् आप हदी बोलते ह तो आपके िलए मुफ्त म् भाषा सहायता सेवाएं उपलब्ध ह। 1-757-229-4000. पर कॉल कर।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-757-229-4000.

লক্ষ্য করনঃ যিদ আপিন বাংলা, কথা বলেত পােরন, তাহেল িনঃখরচায় ভাষা সহায়তা পিরেষবা উপল্ আছ। েফান করন ১-1-757-229-4000.

AKIYESI: Bi o ba nsọ èdè Yorùbú ọfẹ ni iranlọwọ lori èdè wa fun yin o. Ẹ pe ẹrọ-ibanisọrọ yi 1-757-229-4000.

Ntị: Ọ bụrụ na asụ lbo, asụsụ aka ọasụ n'efu, defu, aka. 1-757-229-4000.